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**From:** France, Jennifer [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=77BF3FDA5A2F4F888CC008ACE5F2717E-FRANCE, JENNIFER]  
**Sent:** 1/29/2016 4:36:20 PM  
**To:** Ball, Joel [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=92af2ab6f5274bc597249d04358ef25f-Ball, Joel]; Wright, DavidA [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=4f14a47c701547479b12bee35117d0a9-Wright, David A.]  
**CC:** OTAQ [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=b41adeb2fe6f4305b95d70de89e19cd4-OTAQ]  
**Subject:** RE: Diesel Cruze.

I would suggest the following:

First have Dave look to see if there are any recalls/TSBs for the 2015 Chevrolet Cruze diesel. If there are, send him the info on them and remind him about the emissions warranties available to him.

If there aren't any, I can write back with the standard response I use for questions about other vehicles having the same issue:

We do not believe this is a widespread problem, but as we announced on September 25, we are now screening both new and in-use diesel vehicles for defeat devices. EPA and the California Air Resources Board (CARB) have begun procuring in-use diesel vehicles produced by other manufacturers and will conduct a variety of tests and other evaluations to assess compliance and especially to uncover defeat devices. EPA is not providing specifics about how it will conduct the expanded testing. We have developed new compliance protocols to effectively test not only for emissions performance but also for the potential presence of defeat devices.

-----Original Message-----

From: Ball, Joel  
Sent: Friday, January 29, 2016 11:15 AM  
To: Wright, DavidA <Wright.DavidA@epa.gov>; France, Jennifer <france.jennifer@epa.gov>  
Subject: FW: Diesel Cruze.

Jennifer/ Dave,

I'm not sure how you want to handle this one but here you are:

Joel Ball  
Light-Duty Vehicle Group  
Compliance Division  
United States Environmental Protection Agency  
(734) 214-4238  
ball.joel@epa.gov

-----Original Message-----

From: Citizen Name / Ex. 6  
Sent: Friday, January 29, 2016 10:54 AM  
To: Ball, Joel <ball.joel@epa.gov>  
Subject: Diesel Cruze.

Sir:  
I own a Chevrolet Cruze Diesel 2015.  
Bought it brand new.

It has the same mechanical/ software issues and it was repaired by the Chevrolet dealer five times.  
However, the problem persists and I do have the suspicion that my Cruze Diesel has the similar, if not identical, problem as the V.W. Diesel engines.  
I don't have the ability to have it check.  
Can you help??.  
Thank you,

Citizen Name / Ex. 6

**Citizen Name / Ex. 6**

Sent from my iPhone